

# COMMUNITY SERVICE AGENCIES

Organized by PEaCE (Program for Ethics and Care Ecologies)

**“If there's something strange in your neighborhood, who you gonna call?” - The link between ethics, risk management, safety and client experience**

**Julija Kelecevic, Regional Ethicist**

**January 27, 2023 | 12:00 - 1:00 pm**



In light of more complex client needs, fast-changing policy guidelines, easier access to information by clients/their families and the move from paternalism to shared-decisions making, it can be challenging to discern what role in an organization is supposed to address specific questions related to the standard of care and service delivery, the client experience, risk management, ethics and client safety. Therefore, the presenter plans to address some of the theoretical underpinnings of traditionally separated organizational roles and programs in this session. Additionally, the similarities between these activities will be addressed using a case study.

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