

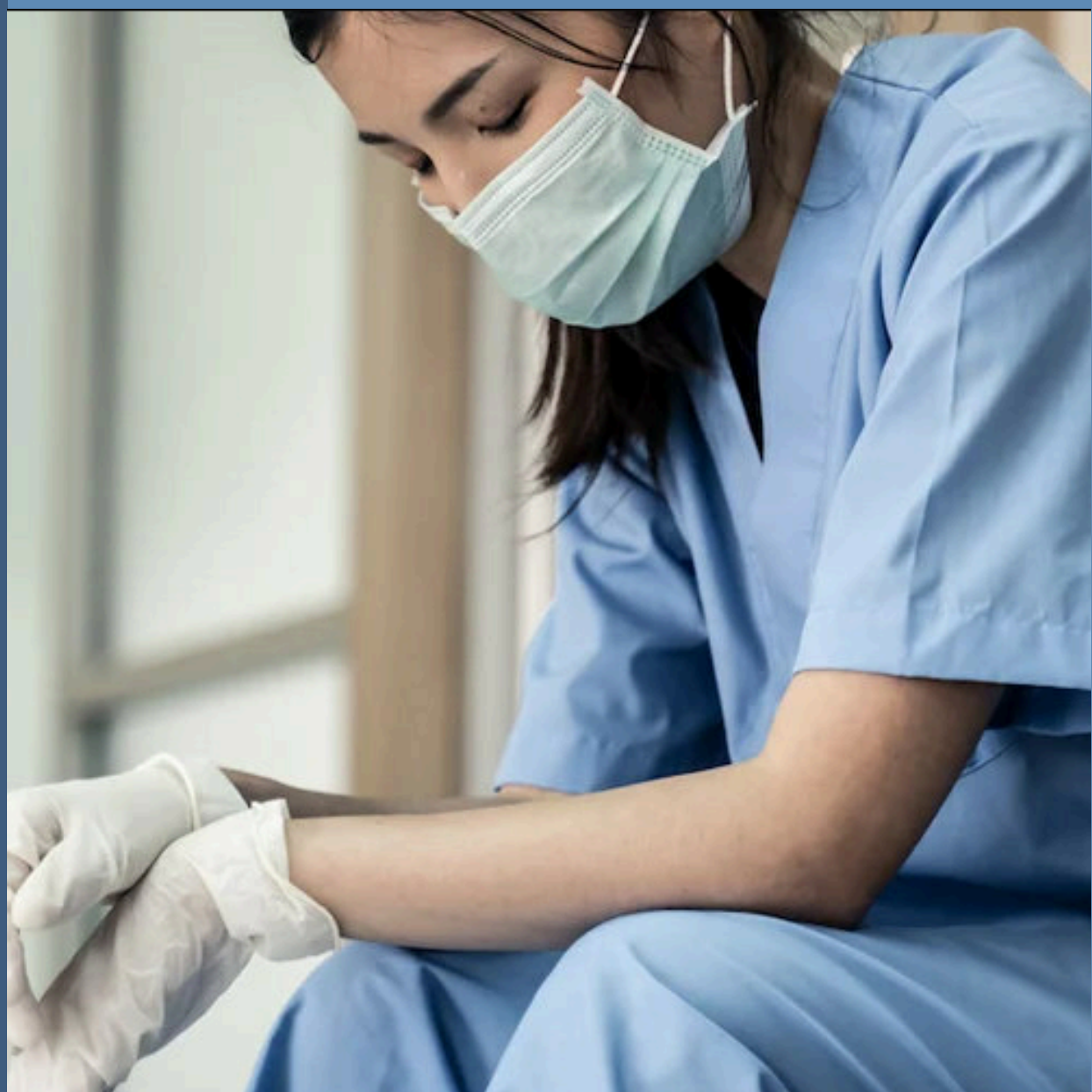
# ETHICS & RESILIENCE GRAND ROUNDS

Organized by PEaCE (Program for Ethics and Care Ecologies)

## Why can't we all just get along? Managing difficult relationships with patients and families

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**January 29, 2025 | 12:00 - 1:00 pm**



In the course of providing care, due to various contributing factors, difficult encounters and disagreements between healthcare providers and patients and their families are inevitable. If not addressed properly or promptly, difficult encounters can result in challenging therapeutic relationships and disrupt care delivery. This presentation intends to expand on how difficult encounters arise in healthcare and the mechanisms available to address these situations.

#### Objectives:

- Draw on case example to illuminate the various dimensions and presentations of difficult relationships.
- Explore considerations for healthcare providers when faced with difficult encounters or navigating difficult relationships.
- Learn about the role of Ethics in managing difficult relationships and conflict.

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Meeting ID: 249 436 772 673

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**Questions?** Contact Sue Pantitis ext. 73661 or [pantitis@hhsc.ca](mailto:pantitis@hhsc.ca)